

PUBLIC COMPETITION TERMS AND CONDITIONS (TERMS)

1.	Name of competition	Credit Card Spend and Win a Priceless Experience to Kapama Private Game Reserve (Competition)
2.	Promoter of competition	The Standard Bank of South Africa Limited (Standard Bank/We/Us/Our)
3.	Start date of Competition	00:00 on 1 September 2025
4.	End date of Competition	23:59 on 30 November 2025
5.	What are the requirements to enter the Competition?	<p>You must:</p> <p>5.1 be 18 years old or older;</p> <p>5.2 have a qualifying Standard Bank Mastercard Credit Card (Credit Card) account with us, in good standing; and</p> <p>5.3 have received communication from us via email and /or SMS about the Competition.</p>
6.	How to enter the Competition	<p>6.1 You must meet the minimum monthly spend on your qualifying Credit Card for each month that falls within the Competition period (that is, September, October and November, respectively) to qualify for an entry.</p> <p>6.2 The qualifying Credit Cards are listed below, and the monthly minimum spend for each qualifying Credit Card is:</p> <p>6.2.1 Blue Credit Card and Gold Credit Card – R6 500.</p> <p>6.2.2 Titanium Credit Card – R10 000.</p> <p>6.2.3 Professional Credit Card – R10 000.</p> <p>6.2.4 Platinum Credit Card - R20 000.</p> <p>6.2.5 World Citizen Credit Card – R30 000.</p>
7.	How many times you can enter the Competition	You will only qualify for one entry upon meeting the qualifying criteria.

8.	What is the Prize	An all-expenses paid Priceless Experience voucher for 4 winners, each with a guest, to the Kapama Private Game Reserve in Hoedspruit, Limpopo, including flights and a 3 days and 2 nights experience courtesy of Mastercard. (Prize)
9.	How many Prizes can be won?	4
10.	Number of Prize winners	4
11.	How Prize winner/s is/are selected?	Winners will be selected via a lucky draw conducted by our Risk Assurance team.
12.	Date that we will determine the Prize winner/s	9 December 2025
13.	Date that we will notify the prize winner/s	By no later than 15 December 2025
14.	How we will contact the Prize winner	The winners will be contacted via telephone and email through Mastercard's agency.
15.	How the Prize will be awarded to the Prize winner	The Prize will be awarded via email.
16.	Other terms	<p>16.1 Mastercard terms and conditions relating to the Prize will apply to the winner and guests, which terms and conditions will be shared with the winner and guests upon the Prize being received.</p> <p>16.2 A Participant shall not be eligible to receive the Prize if he/she has received any reward/prize from another Priceless Experience Competition within the previous 18 months from the Competition Start date.</p>

17. GENERAL

- 17.1 Please pay special attention to the clauses that are in bold, as they may limit our liability (responsibility) or involve some risk to you.
- 17.2 We are the promoter of the Competition. Any reference to **we/us/our** includes our directors, sponsors, agents or consultants, where the context allows for it.
- 17.3 These Terms are governed by the Consumer Protection Act 68 of 2008.

- 17.4 These Terms apply to the Competition and all information relating to the Competition (including any promotional or advertising material that is published).
- 17.5 By entering the Competition, you are bound by these Terms and if applicable, the terms of the Prize and the Standard Bank product terms and conditions that relate to the Competition or the Prize.
- 17.6 If the Prize involves any goods or services provided by a third party, the Prize will be subject to the third party's terms and conditions.
- 17.7 ***We reserve the right to amend these Terms.***
- 17.8 ***We must process your personal information to validate your entry and if you are a Prize winner, to make the Prize available to you. By entering the Competition, you consent to us processing your personal information for this purpose. If you do not consent, please do not enter the Competition.***
- 17.9 ***We may declare the Prize forfeited (lost) and we may choose a new Prize winner, if:***
- 17.9.1 ***a Prize winner's entry is not valid.***
- 17.9.2 ***a Prize winner has breached these Terms or the terms of any product the Prize winner holds with us.***
- 17.9.3 ***a Prize winner cannot be contacted or does not accept the Prize within 3 days from the date that the Prize winner was contacted about the Prize.***
- 17.9.4 ***a Prize winner gives up the Prize or we determine that the Prize winner has given up the Prize.***
- 17.9.5 ***a Prize winner did not qualify to enter the Competition.***
- 17.10 If there is a dispute in respect of these Terms or the Competition, our decision is final and binding.
- 17.11 If the Prize winner agrees to it, we may publish their name and/or photo in any internal or external advertising or promotional material for 12 months from the date on which the Prize winner accepts the Prize. We will determine the nature and distribution of these materials. If a Prize winner does not consent to the publication of their name and/or photo, the Prize winner will still receive the Prize.
- 17.12 The Prize may not be transferred from you to any other person and may not be exchanged by you for any other item. We do however reserve the right to substitute the Prize with any other prize of a similar commercial value.

- 17.13 ***We are not responsible if your entry is not successfully submitted or a Prize winner does not successfully receive or take up a Prize for any reason, including because of a technological failure.***
- 17.14 ***We are not responsible for any loss or damage which you or any third party may suffer as a result of you participating in the Competition or accepting a Prize.***
- 17.15 ***If required by the Minister for Trade, Industry and Competition, the National Consumer Commission or for any other reason, we can end the Competition immediately with or without notice to you. If this happens, you waive (give up) any rights which you may have against us and you will have no claim against us.***
- 17.16 ***Nothing in these Terms prevents you from approaching the National Consumer Commission or any other relevant authority to obtain relief.***
- 17.17 The following people cannot participate in the Competition:
- 17.17.1 directors, employees, agents or consultants of Standard Bank; or
- 17.17.2 immediate family members of any of the persons specified in clause 17.17.1;
- 17.17.3 suppliers of any goods or services under the Competition.